



Local Resource for Diabetes Services

Swan Hill

Local Government Area

The Southern Mallee Primary Care Partnership is a partnership of organisations (health, welfare, disability, local government, community based), across the areas of Buloke, Gannawarra & Swan Hill, who are working together to improve the health and wellbeing of our communities.

Background

The Southern Mallee Primary Care Partnership Chronic Disease Management Committee agreed to support the implementation of the Loddon Mallee Region Diabetes Pathway.

The **Local Resource for Diabetes Services** has been developed to compliment the Loddon Mallee Region Diabetes Pathways with identification of local services and referral options.

Aim of Local Resource for Diabetes Services:

- Increase in awareness of, and referral to services required in the management of diabetes
- Increase and improve communication between service providers for the benefit of the consumer
- Provide services with information that will support the use of the Loddon Mallee Region Diabetes Pathway

Local Resource for Diabetes Services available on Southern Mallee Primary Care Partnership website: www.smpcp.com.au

[Buloke Local Government Area](#)

[Gannawarra Local Government Area](#)

[Swan Hill Local Government Area](#)

ACRONYM LIST:

A	Argus	HARP	Hospital Admission Risk Program
ATSI	Aboriginal & Torres Strait Islander	LGA	Local Government Area
CC	Connectingcare	MCH	Maternal and Child Health
CCL	Commonwealth Carelink	NDCHS	Northern District Community Health Service
Dept	Department	NDSS	National Diabetes Services Scheme
EWHS	East Wimmera Health Service	SHDH	Swan Hill District Health
GP	General Practitioner	SR	Self Referral
HACC	Home and Community Care		



Connectingcare for further information relating to services listed on the resource go to <http://www.connectingcare.com/>
Connectingcare is an online regional service directory with electronic messaging capacity – the website is a portal for local health and community service information.

Loddon Mallee Region Diabetes Pathways

The Loddon Mallee Region Diabetes Pathways provide guidelines for the identification and management of Prediabetes, Type 1, Type 2 and Gestational Diabetes. They are evidence based pathways which have been developed to help guide clinicians but are not intended to replace professional judgement or clinical expertise.

National and international guidelines have informed the development of these pathways and it is anticipated that they will be revised and updated as changes to national guidelines arise.

These pathways are endorsed by Diabetes Australia - Victoria

http://www.dhs.vic.gov.au/data/assets/pdf_file/0008/369224/regional_diabetes_pathways.pdf

Disclaimer:

This resource was developed by the Southern Mallee Primary Care Partnership, Chronic Disease Management Committee.

This resource is aimed at agency level and professional use only.

The information contained in the Local Resource for Diabetes Services was endorsed in October 2011 by the Southern Mallee Primary Care Partnership Board of Management and will be reviewed and updated annually.

Local Resource for Diabetes Services Swan Hill LGA

Services supporting **Loddon Mallee Region Diabetes Pathways** in the management and treatment of Prediabetes, Type 1, Type 2 and Gestational Diabetes



SERVICE	AGENCY	COMMUNITY & LOCATION SERVICE IS DELIVERED		GENERAL CONTACT	REFERRAL SOURCE A: Argus CC: Connectingcare CCL: Commonwealth Carelink GP: General Practitioner SR: Self Referral	OTHER INFORMATION
		Manangatang				
		Nyah				
		Robinvale				
		Swan Hill				
Service option outside LGA						
Diabetes Educator	Robinvale District Health Service	Latje Rd Robinvale		Ph 03 5051 8160	GP SR	Appointment required
	Swan Hill Aboriginal Services	70 Nyah Rd Swan Hill		Ph 03 5032 8600	GP	Appointment required
	Swan Hill District Health	60 McCrae St Swan Hill		Ph 03 5033 9337	A CC GP SR	Monday to Friday: 8.30AM to 5PM
	Swan Hill Medical Group	Cnr Splatt & McCrae St Swan Hill		Ph 03 5033 1711	GP	One day per week
Dietitian	Robinvale District Health Service: Manangatang Campus	37-39 Pioneer St Manangatang		Ph 03 5035 1500	GP SR	Appointment required Half day per fortnight
	Robinvale District Health Service	Latje Rd Robinvale		Ph 03 5051 8160	GP SR	Appointment required
	Swan Hill Aboriginal Services	70 Nyah Road Swan Hill		Ph 03 5032 8600	GP SR	SHDH outreach service Dietetics service attends monthly Appointment required
	Swan Hill District Health	60 McCrae St Swan Hill		Ph 03 5033 9337	A CC GP SR	Dietetics Service Monday to Friday: 8.30AM to 5PM
	Swan Hill Maternal & Child Health Service	154 Curlewis St Swan Hill		Ph 03 5032 1329	From Maternal & Child Health Nurse	SHDH outreach service Dietetics service attends fortnightly Appointment required
	Tristar Medical Group – Swan Hill	152 Campbell St Swan Hill		Ph 03 5032 2133	GP	Appointment required
Physiotherapist	Robinvale District Health Service: Manangatang Campus	37-39 Pioneer St Manangatang		Ph 03 5035 1500	GP SR	Appointment required Half day per fortnight
	Robinvale District Health Service	Latje Rd Robinvale		Ph 03 5051 8160	GP SR	Appointment required
	Mallee Physio	360 Beveridge St Swan Hill		Ph 03 5032 5888	SR	
	Swan Hill District Health	48 Splatt St Swan Hill		Ph 03 5033 9390	A CC	Allied Health Department • Physiotherapist • Exercise Therapist
	Swan Hill Physiotherapy	236 Beveridge St Swan Hill		Ph 03 5032 9504	SR	
	Tristar Medical Group – Swan Hill	152 Campbell St Swan Hill		Ph 03 5032 2133	GP	Mallee Physio outreach service Appointment required
Exercise Physiologist	Swan Hill Medical Group	Cnr McCrae & Splatt St Swan Hill		Mob 0419 575 881	GP SR	Appointment required Available Tuesday & Thursday
Podiatrist	Robinvale District Health Service: Manangatang Campus	37-39 Pioneer St Manangatang		Ph 03 5035 1500	GP SR	Appointment required Half day per fortnight
	Nyah West Medical Clinic	162 Monash Ave Nyah West		Ph 03 5033 9390	GP SR	SHDH Rural Outreach Program Appointment required Attends monthly
	Robinvale District Health Service	Latje Rd Robinvale		Ph 03 5051 8160	GP SR	Appointment required
	Swan Hill Aboriginal Services	70 Nyah Rd Swan Hill		Ph 03 5032 8600	GP SR	SHDH outreach service Attends each Thursday morning Appointment required
	Swan Hill District Health	48 Splatt St Swan Hill		Ph 03 5033 9390	A CC SR	Appointment required
	Tip Toe Podiatry	236 Beveridge St Swan Hill		Ph 03 5032 9504	SR	Appointment required
Ophthalmologist	A Country Practice	45 McCrae St Swan Hill		Ph 03 5450 9200	GP From optometrist	Dr Andrew Gibson Visits monthly
	Swan Hill District Health	Splatt St Swan Hill		Ph 03 9459 5133	GP From optometrist	Mr Safwat Bassili Visits monthly
	Dr Grover's Rooms	294 Deakin Ave Mildura		Ph 03 5023 4089	GP From optometrist	
Optometrist	Swan Hill Optical	2 – 31 McCallum St Swan Hill		Ph 03 5033 1424	SR	
	Warburton Optical	278 Campbell St Swan Hill		Ph 03 5032 2764	SR	
Endocrinologist	Swan Hill Aboriginal Services	70 Nyah Road Swan Hill		Ph 03 5032 8600	GP	Attends monthly
	St John of God Hospital Bendigo	Cnr Lily and Chum St Bendigo		Ph 03 5434 3286	GP	Endocrinology & Diabetes Clinic Bendigo
Physician	Swan Hill Medical Group	Cnr Splatt & McCrae Sts Swan Hill		Ph 03 9419 8019	GP	Dr Mark Lanteri Appointment required
	Swan Hill Medical Group	Cnr Splatt & McCrae Sts Swan Hill		Ph 03 5435 3405	GP	Dr Patrick Cooney Attends fortnightly Appointment required



Local Resource for Diabetes Services Swan Hill LGA

Services supporting **Loddon Mallee Region Diabetes Pathways** in the management and treatment of Prediabetes, Type 1, Type 2 and Gestational Diabetes



SERVICE	AGENCY	COMMUNITY & LOCATION SERVICE IS DELIVERED	GENERAL CONTACT	REFERRAL SOURCE A: Argus CC: Connectingcare CCL: Commonwealth Carelink GP: General Practitioner SR: Self Referral	OTHER INFORMATION
		Manangatang			
		Nyah			
		Robinvale			
		Swan Hill			
Service option outside LGA					
Oral Health Professional	Jamie Harris & Associates	38 Perrin St Robinvale	Ph 03 5026 3536	SR	
	Tankard Dental Surgery	160 Bromely Rd Robinvale	Ph 03 5026 3536	SR	
	Swan Hill Dental Group	75 McCallum St Swan Hill	Ph 03 5032 1408	SR	
	Swan Hill District Health Dental Service	30 High St Swan Hill	Ph 03 5033 9336	SR	Public Service for: <ul style="list-style-type: none"> Healthcare & pensioner card holders Dependants of concession card holders Refugees, asylum seekers, ATSI, homeless or at risk of homelessness Children 12 years & under Confirm criteria & eligibility when making appointment Fees may apply
Practice Nurse	Robinvale Clinic	29 Herbert St Robinvale	Ph 03 5026 3202	GP	
	Swan Hill Aboriginal Services	70 Nyah Rd Swan Hill	Ph 03 5032 8600	GP	
	Swan Hill Medical Group	Cnr Splatt & McCrae Sts Swan Hill	Ph 03 5033 1711	A GP	
	Tristar Medical Group – Swan Hill	152-162 Campbell St Swan Hill	Ph 03 5032 2133	A GP	
General Practitioner	Manangatang Medical Practice	37 – 39 Pioneer St Manangatang	Ph 03 5035 1215	SR	
	Nyah West Medical Clinic	162 Monash Ave Nyah West	Ph 03 5030 2456	SR	
	Robinvale District Medical Centre	39 Latje Rd Robinvale	Ph 03 5026 1744	SR	
	Robinvale Clinic	29 Herbert St Robinvale	Ph 03 5026 3202	SR	
	Swan Hill Aboriginal Services	70 Nyah Road Swan Hill	Ph 03 5032 8600	SR	
	Swan Hill Medical Group	Cnr Splatt & McCrae Sts Swan Hill	Ph 03 5033 1711	SR	
	Tristar Medical Group – Swan Hill	152-162 Campbell St Swan Hill	Ph 03 5032 2133	SR	
Aboriginal Health Worker	Robinvale District Health Service	Latje Rd Robinvale	Ph 03 5051 8160	GP SR	Aboriginal Hospital Liaison Officer
	Swan Hill Aboriginal Services	70 Nyah Rd Swan Hill	Ph 03 5032 8600	GP	
	Swan Hill District Health	Splatt St Swan Hill	Ph 03 5033 9323		Aboriginal Hospital Liaison Officer
Community Health Nurse	Robinvale District Health Service	Latje Rd Robinvale	Ph 03 5051 8160	GP SR	Appointment required Home visits as required
	Swan Hill District Health	60 McCrae St Swan Hill	Ph 03 5033 9337	A CC GP SR	Monday to Friday: 8.30AM to 5PM Appointment preferred
Pharmacist	Nyah West Pharmacy	31 Wattle St Manangatang	Ph 03 5035 1127	SR	Depot service for prescription collection Deliver to Manangatang hospital Monday to Friday: 2.30PM until 5.30PM
	Nyah West Pharmacy	144 Monash Ave Nyah West	Ph 03 5030 2427	SR	Diabetes supplies Monday to Friday: 9AM -5.30PM Saturday: 9.00AM- 12.00PM
	Pisasales Robinvale Pharmacy	21 Perrin St Robinvale	Ph 03 5026 3253	SR	Monday to Friday: 8.30AAM – 6PM Saturday: 8.30AM – 1PM
	Kent's Amcal Pharmacy	202-206 Campbell St Swan Hill	Ph 03 5032 2838	SR	NDSS registered Monday to Friday: 8.30AM -6.00PM Saturday: 8.30AM- 1.00PM Sunday: 10AM – 1.00PM
	Marraboer Pharmacy	34 McCrae St Swan Hill	Ph 03 5032 2192	SR	NDSS registered Monday to Friday 9am -5.30pm Saturday 9AM- 1.00PM Sunday 10AM – 1.00PM
Midwife	Robinvale District Health Service	Latje Rd Robinvale	Ph 03 5051 8160	GP SR	Appointment required
	Swan Hill Aboriginal Services	70 Nyah Rd Swan Hill	Ph 03 5032 8600	GP SR	Maternal Health Coordinator Midwife
	Swan Hill District Health	48 Splatt St Swan Hill	Ph 03 5033 9300	CC GP	Midwifery
Obstetrician	Swan Hill Medical Group	Cnr Splatt & McCrae Sts Swan Hill	Ph 03 5033 1711	GP	Appointment required
Paediatrician	Swan Hill District Health	48 Splatt St Swan Hill	Ph 03 5441 8488	GP	Dr Peter Wearne Appointment required
	Swan Hill Medical Group	Cnr Splatt & McCrae Sts Swan Hill	Ph 03 5442 1688	GP	Dr John McLennan Appointment required
Lifestyle Self Management Programs Self Management Intervention	Swan Hill District Health	60 McCrae St Swan Hill	Ph 03 5033 9337	A CC GP SR	Diabetes – The Facts For newly diagnosed with Diabetes & Pre-Diabetes. Partners & families can also attend Reset Your Life Patients 40-49 at risk of developing type 2 diabetes Supermarket Tours One session per school term

Loddon Mallee Region Diabetes Pathways

http://www.dhs.vic.gov.au/data/assets/pdf_file/0008/369224/regional_diabetes_pathways.pdf



Connectingcare www.connectingcare.com

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		Manangatang				
		Nyah				
		Robinvale				
		Swan Hill				
Service option outside LGA						
Lifestyle Self Management Programs	Robinvale District Medical Centre	39 Latje Rd Robinvale		Ph 03 5026 1744	SR	
Self Management Intervention	Katherine Bissett	Swan Hill Leisure Centre 21 Pritchard Swan Hill		Mob 0419 575 881	GP SHDH	Aqua Aerobics Thursday - weekly Medicare –T2DM group services referral, fully covered
	Swan Hill District Health Community Rehabilitation Centre	48 Splatt St Swan Hill		Anne Daniels BH 03 5032 2888 AH 03 5032 3130 Lyn Stutley Ph 03 5032 2704	SR	Diabetes Support Group Second Wednesday of even months from 7.30PM
Social Worker	Refer to Mental Health and Related Services for Swan Hill – Eligibility & Entry Criteria Charts http://www.smpcp.com.au/Portals/29/Documents/SMPCPMentalHealth&RelatedServicesSwanHill.pdf					
Allied Mental Health Professional	Refer to Mental Health and Related Services for Swan Hill – Eligibility and Entry Criteria Charts http://www.smpcp.com.au/Portals/29/Documents/SMPCPMentalHealth&RelatedServicesSwanHill.pdf					
Other Information	Kent's Amcal Pharmacy Ph 03 5032 2838	Home Medicines Review Program GP referral required				
	Sunraysia Mallee Ethnic Communities Council Ph 03 5022 1006	Ethno-Generic HACCC Access & Equity Worker Assists with access to service throughout Swan Hill LGA – attends each fortnight				
	Swan Hill District Health Ph 03 5036 4567	Hospital Admission Risk Program Monitoring, Education & Care Co ordination				
	Swan Hill Medical Group Ph 03 5033 1711	Diabetes Clinic Establish & monitor team care arrangement GP referral & appointment required				
National Diabetes Services Scheme (NDSS)	Marraboor Pharmacy 34 McCrae St Swan Hill	Ph 03 5032 2192				
	Kent's Amcal Pharmacy 202-206 Campbell St Swan Hill	Ph 03 5032 2838				
Sharps Containers Access & disposal	Kent's Amcal Pharmacy 202-206 Campbell St Swan Hill	Ph 03 5032 2838	Access and disposal			
	Marraboor Pharmacy 34 McCrae St Swan Hill	Ph 03 5032 2192	Access Fee applicable			
	Robinvale District Health Service Latje Rd Robinvale	Ph 03 5051 8160	Access and disposal			
	Swan Hill District Health	Ph 03 5033 9300	Access and disposal Locations: <ul style="list-style-type: none"> Accident & Emergency Department: Splatt St Health Promotion: 60 McCrae St Counselling Services: 13 Pritchard St Disposal location only: <ul style="list-style-type: none"> Outside Engineering Department access via High St 			
	Swan Hill Rural City Council 45 Splatt St Swan Hill	Ph 03 5036 2333	Access and disposal			

